# **Course Information Sheet**

Interview Skills for Travel and Tourism

# DE14E21B



Plymouth Central Library	Start Date	17 Sept 2024 09:30
	End Date	17 Sept 2024 15:30
	Fee	No Fee
	Materials	£0

# OCSW DE14E21B Interview skills for Travel and Tourism (oncoursesouthwest.co.uk)

Master the interview and land your dream job in travel and tourism! This workshop equips you to shine and impress potential employers.

## **Course Description:**

Acing the interview is key to unlocking your travel and tourism career dreams! This action-packed one-day workshop provides the essential tools and techniques to conquer your travel industry interview. Through interactive exercises, mock interviews, and expert coaching, you'll gain valuable insights into areas like: understanding travel and tourism interview formats and common questions, developing a compelling personal brand and travel industry elevator pitch, demonstrating passion, knowledge, and transferable skills, effective communication and body language techniques for interviews, and preparing insightful questions for potential employers. Whether you're a complete beginner considering a career change, a volunteer with travel industry experience, or a career looking to make a strong impression, this course transforms interview anxiety into interview confidence and equips you to land your dream job in travel and tourism.

#### What will I learn?

- Understanding travel and tourism interview formats and common questions
- Developing a compelling personal brand and travel industry elevator pitch
- Highlighting relevant skills and experiences (including transferable skills from volunteering/caring roles)
- Effective communication and body language techniques for interviews

- Answering challenging interview questions with confidence
- Preparing insightful questions for potential employers
- Mock interview practice and expert feedback

#### How will I be assessed?

- **Formative assessment:** Participation in discussions, group activities, mock interviews, and peer feedback will allow for continuous improvement and development of interview skills.
- **Summative assessment:** A final mock interview scenario will gauge your ability to apply the learned techniques in a simulated interview environment.

#### Who is this course for?

This course is designed for anyone interested in pursuing a career in travel and tourism, including those with limited experience, volunteers in the tourism industry, and carers looking to enhance their interview skills for a career change.

#### **Progression Opportunities:**

Following this course, you can further develop your travel and tourism knowledge and employability skills by enrolling in a variety of programs, such as:

- Level 2 Certificate in Travel and Tourism
- Travel and Tourism specific apprenticeships
- Industry-recognized qualifications offered by travel associations

#### **Career or Job Enhancement Pathways:**

This course can be a stepping stone towards various rewarding careers in travel and tourism, such as:

- Travel Consultant
- Tour Guide
- Destination Specialist
- Event Coordinator (Tourism Events)

The quickest way to enrol is online at www.oncoursesouthwest.co.uk, simply create an account and select 'Enrol now'. Alternatively, if you have any questions, please call our friendly customer service team on 01752 660713.

#### How will the course be delivered?

This is a practical course, and the sessions will include tutor-led demonstrations, learner-led group activities, instruction and repetition. These will form part of the delivery together with one-to-one support as required.

#### Will I need to practise outside the classroom?

You will be encouraged to review your notes between lessons to ensure maximum benefit from your course. It is always useful to practise your skills between sessions. Your tutor may encourage home learning, or independent research.

## How will I know I'm making progress?

During the first session, your tutor will discuss your goals and current level in relation to the course. Based on this assessment, you will agree individual targets which you will record in your individual learning plan (ILP). You and your tutor will review your targets regularly to ensure that you are making progress; these will be written in your individual learning plan.

#### What will I need?

Please bring a notepad, and pen to each session. You may wish to bring a file for any handouts. A laptop with internet access is required for completion of coursework and home learning outside of the classroom.

#### Please note:

Most courses attract a subsidy from the Education and Skills Funding Agency (ESFA). It is a requirement of the ESFA that you complete various forms at different stages of your course, further information is available on request. Courses are subject to a minimum number of enrolments and could be cancelled if recruitment is low. In some cases, an alternative class at a different location may be offered.

Terms and conditions are available at

https://www.oncoursesouthwest.co.uk/learner-information/essential-information-for-every-learner Room numbers are subject to change - please check when you arrive at the venue.

